

## Shaping Your Volunteer Fire Department to Fit Today's Expectations

Is your volunteer fire department struggling to maintain relevance in our changing society? Does your current service delivery model meet the needs and expectations of your community? Are you struggling to recruit, train, and retain members? There seems to be a nationwide panic about the critical shortage of volunteers. Does it have to be this way? During this free three-hour virtual workshop, we will examine how industry and society trends impact today's volunteer fire service. We will take a hard look at the way we've always done it, as well as sharing and developing alternative ways to recruit, market, lead, train, and manage our departments and members.

**DATE:** Tuesday, Nov. 9, 2021

**TIME:** 7 p.m. – 10 p.m.

**REGISTER:** 8020-22-001 <https://fire.llr.sc.gov/Portal/Registration/registration.aspx?crsidnt=72681>

**Note:** To receive transcript credit, you must be pre-registered and attend the live workshop. Additionally, a recording will be posted for viewing at your convenience. However, if viewing the recorded workshop, SCFA transcript credit is not available.

### ABOUT THE SPEAKER



**Brandon Fletcher** is a 20-year student of the fire service and a second-generation firefighter with a background as a volunteer and career firefighter in rural, suburban, and airport/industrial settings. He holds a Bachelor of Science from the University of Tennessee at Martin, is a designated Chief Fire Officer through the Center for Public Safety Excellence, and is a member of the Institution of Fire Engineers. He currently serves as the Fire Chief of the Gilt Edge Volunteer Fire Department in the western part of Tennessee.

**Questions?** Please contact [Amy Williamson](#)