



Incident Type Code 611 - Canceled en Route Call Frequently Asked Questions

What is a “canceled en route” call?

A call is “canceled en route” when the fire department is dispatched to an incident and there are resources available, but the fire department does not arrive on the scene. The incident type code for a canceled en route call is 611 .

What *isn't* a “canceled en route” call?

You cannot code the incident as a 611 if your department:

- a. was not aware of the call (not an incident);
- b. was aware of the call, but did not have resources (not an incident);
- c. arrived on the scene (it is an incident, but it is not a 611).

More incident type codes are found in the NFIRS Complete Reference Guide (pages 3-22):
http://statefire.llr.sc.gov/osfm/forms/crr/NFIRS_Complete_Reference_Guide_2015.pdf

Why can't I have an arrival time for a canceled en route call?

Arrival times are not permitted for a canceled en route call because the fire department did not “arrive” on the scene. If you did arrive on the scene, consider using a different incident type code instead of 611.

What actions taken am I allowed to use for a canceled en route call?

The only action you are permitted to record is 93 – Canceled en Route. All other actions taken for this incident type code are not permitted, as you cannot complete an action if you did not arrive. If you did take action on the scene, consider using a different incident type code instead of 611.

My fire department toned out automatic or mutual aid, but then canceled the aid when we found it wasn't necessary. How do I code this?

The incident type code is what you found upon arrival. Record the Aid Given or Received as “N – None.”

My fire department was called out as automatic or mutual aid, but the primary fire department canceled us. How do I code this?

The incident type code is 611 – Canceled en Route. Record the Aid Given or Received as “N – None.”