



Mayday for Telecommunicators

The “Mayday for Telecommunicators” program is being offered by the South Carolina Fire Academy as a first in a series of workshops for telecommunicators.

This free *virtual* two-hour workshop will explain what a mayday is and reasons why one might be called. Additional topics include personnel accountability reports, division of a structure, apparatus and equipment, the role of the telecommunicator, Project Mayday, and NIOSH reports.

Registration Information

Date: Tuesday, March 22, 2022

Time: 10 a.m. – 12 p.m.

Virtual event: Attendees will receive an agenda and access link prior to the event.

Registration: 8054-22-001 <https://fire.llr.sc.gov/Portal/Registration/registration.aspx?crsidnt=74470>

When completing the registration, you will be prompted to enter the name of your fire department. Click to search and select the appropriate agency. If your agency is not listed, contact amy.williamson@llr.sc.gov.

Note: *Students who are pre-registered, and attend the live workshop, receive SCFA transcript credit. If you are unable to attend the live event, it will be recorded and posted for viewing at your convenience. However, if viewing the recorded workshop, SCFA transcript credit is not available.*

About the Presenter

Having worked in public safety communications for more than 20 years, **Carlton Carter** serves as the 9-1-1 Operations Manager for York County Department of Public Safety Communications in Rock Hill, South Carolina. Prior to being promoted to this position, he worked as a Training Coordinator and NCIC ATAC for 10 years. He is also an APCO Adjunct Instructor and FBI NCIC Instructor.



Managing the day-to-day operations of the 9-1-1 center, Carlton has a staff of 35 employees. He has also worked with local and state agencies to create free online radio interoperability communications courses for Telecommunicators and responders. Working with local, state, and federal agencies, he helped to create an Active Shooter Training Program for Telecommunicators in South Carolina and is an A.L.E.R.R.T. Civilian Response to Active Shooter Events and Active Assailant Integrated Response Instructor. Additionally, he currently serves on the planning committee for Active Shooter Drills in York County. He holds a Bachelors of Science Degree in Sports Medicine from Limestone University and has completed the APCO RPL Leadership Certificate and NENA Center Manager Certification programs. He has also received RADO, COML, and COMT All Hazards Radio Communications Training and has presented at various conferences in SC and nationally. For more than 20 years, Carlton has served his community as a volunteer firefighter and EMT.

Questions? Contact [Amy Williamson](mailto:amy.williamson@llr.sc.gov)