

## Understanding Emotional Intelligence

There has never has been a more critical time in Emergency Services to be an emotionally intelligent leader. The ability of executive leaders to recognize their own leadership style and inclination in situations benefits not only the emergency scene but also the training environment, station, and community.

Providing care and treatment to fellow emergency services workers and the first responder community begins with self-awareness and recognizing the power to establish a resonant instructional style that supports the mission, vision, and values of our organizations. This ensures that we, as emotionally intelligent leaders, can provide the protection, guidance, and leadership necessary to be committed to excellence.

Attendance to this *virtual* workshop is open to all active South Carolina fire, police, EMS, and dispatch personnel.

### Registration Information

**Date:** Tuesday, July 18, 2023

**Time:** 7 p.m. - 8:30 p.m.

**Virtual Event:** Students will receive an agenda and access link emailed prior to the event.

**Registration Fee:** \$5 (Agencies will receive an invoice for “no show” students)

**Register:** 8589-24-w01 <https://fire.llr.sc.gov/Portal/Registration/registration.aspx?crsidnt=78320>

When completing the registration, you will be prompted to enter the name of your fire department. Click to search and select the appropriate agency. If your agency is not listed, contact [amy.williamson@llr.sc.gov](mailto:amy.williamson@llr.sc.gov).

### About the Presenter

**Douglas Cline**, retired Fire Chief, is a 43-year veteran and student of the Fire Service. Chief Cline currently serves as the Assistant Chief of Professional Development and Standards with Horry County Fire Recue. He is a Level III Fire Instructor, National Fire Academy and an EMT-Paramedic instructor. He is the second Vice Chair of the SC Firefighters’ Association Officer Section and Executive Director for the National Fire Academy Alumni Association. He is also past president of the SC State Association of Fire Chiefs, International Society of Fire Service Instructors, and the Southeastern Association of Fire Chiefs. He is a member of the SC and NC Society of Fire and Rescue Instructors. Cline has also served on FEMA’s grant criteria Development Committee, Congressional Fire Service Institute National Advisory Committee, past member of the FDIC Advisory Board, and peer reviewer for the Fire Act Grants. In 2000, he received the International Society of Fire Service Instructors George D. Post International Instructor of the Year award. Cline is an international speaker presenting programs on leadership, officer development, instructor development, rapid intervention team training, and firefighter safety and survival. He also is a published author and co-host of [www.thecompanyofficer.com](http://www.thecompanyofficer.com). He also has training videos on Leadership, Rapid Intervention Team Training, Vehicle Fires, Hose Line Management, Emergency Vehicle Operations, and Fire Ground Safety and Survival and is a contributing editor to the Carolina Fire Journal. He holds a Bachelor’s Degree in Social Services with a minor in Education from Concord University and a Chief Fire Officer designation from the Center for Public Safety Excellence.



**Questions?** Contact [Amy Williamson](mailto:amy.williamson@llr.sc.gov)